



# Terms & Conditions

**Effective Date:** 09/2025

**Business Name:** Be Radical Behavior ABA Consulting, LLC

## 1. Acceptance of Terms

By engaging with Be Radical Behavior ABA Consulting (“Company,” “we,” “us,” or “our”), you (“Client,” “you,” or “your”) agree to the following Terms & Conditions. These Terms govern all services, communications, and transactions between the Company and the Client.

## 2. Scope of Services

We provide Applied Behavior Analysis (ABA) consulting, training, and coaching services for parents, caregivers, educators, and organizations. Services are **consultative in nature** and do not replace medical, psychological, or therapeutic treatment.

## 3. Client Responsibilities

- Provide accurate and complete information necessary for consultation.
- Implement recommendations at their discretion and assume responsibility for outcomes.
- Ensure a safe environment for in-person or virtual services.

## 4. Payment & Fees

### Payments & Due Dates

- A **nonrefundable** 50% deposit is required at booking to secure the date(s), with the balance due no later than 7 days prior to the scheduled service. If remainder is not fulfilled by the 7th day prior to scheduled service, deposit will be forfeited.



- Accepted forms of payment: Credit/debit cards (including contactless/tap-to-pay), mobile wallets (Apple Pay, Google Pay)

### **Late Payments**

- Payments not received 7 days prior to the scheduled service date will be considered late.
- A late fee of 10% of the outstanding balance may be applied for each day the payment remains overdue, for an additional 3 days (4 days prior to scheduled service), if requested. We have the right to not grant this request and cancel.
- Services may be suspended until the balance is paid in full.

### **Cancellations & Refunds**

- Client-Initiated Cancellation:
  - If notice is provided at least 48 hours before the session (which is already paid in full), payment may be applied toward a rescheduled session.
  - If notice is less than 48 hours, the payment is non-refundable.
- Company-Initiated Cancellation:
  - If Be Radical Behavior ABA Consulting must cancel a service, the Client may choose between a full refund or rescheduling at no additional cost.
- Deposits for trainings/workshops are non-refundable but may be transferred to a future date if rescheduled with at least 7 days notice.



### **Insurance Disclaimer**

- Be Radical Behavior ABA Consulting does not bill insurance and does not guarantee reimbursement.
- Clients are responsible for full payment and, if desired, may seek reimbursement independently by submitting invoices to their insurance provider.

## **5. Cancellations & Rescheduling**

- Cancellations must be made at least 48 hours in advance.
- Late cancellations or no-shows may result in forfeiture of the session.
- We reserve the right to reschedule sessions due to emergencies or unforeseen circumstances.

## **6. Confidentiality**

- All information shared during consultation is kept confidential to the extent permitted by law.
- Exceptions include disclosures required by law, such as suspected abuse or harm to self/others.

## **7. Limitation of Liability**

- We provide consulting services in good faith but cannot guarantee specific outcomes.
- The Client assumes responsibility for implementing strategies and interventions.



- The Company is not liable for direct, indirect, or consequential damages arising from services.

## 8. Intellectual Property

All training materials, resources, and tools provided are the property of Be Radical Behavior ABA Consulting. Clients may use materials for personal or organizational purposes but may not reproduce, distribute, or sell them without written permission.

## 9. Termination of Services

Either party may terminate ongoing services with written notice. Outstanding balances must be paid in full.

## 10. Governing Law

These Terms are governed by the laws of the Commonwealth of Pennsylvania. Any disputes will be resolved under the jurisdiction of Pennsylvania courts.

## 11. Contact Information

For questions regarding these Terms & Conditions, please contact:

 Email: [contact@brbconsultingaba.com](mailto:contact@brbconsultingaba.com)

 Phone: 267-289-2904

 Website: [brbconsultingaba.com](http://brbconsultingaba.com)